

# 2023 Conference on Practice & Quality Improvement

## Monday, 09/11/2023

8 am–6:30 pm

**REGISTRATION**

**Room:** Grand Foyer

8:30 am–12:30 pm

**PRECONFERENCE WORKSHOP** (Pre-registration required and additional fees apply)

**PR01:** Using Relational Leadership and Psychological Safety to Teach and Implement Team-Based Quality Improvement

Christina Kelly, MD; Kyle Turner, PharmD

**Room:** Gateway 3

**PR02:** Solve Your Problems Permanently With Quality Improvement That Works

John Bachman, MD

**Room:** Gateway 4

1:45–3 pm

**GENERAL SESSION**

Advancing Well-being and Equity through Leadership

Joedrecka Brown Speights, MD; Florida State University

**Room:** Grand Ballroom A-D

3–3:30 pm

**REFRESHMENT BREAK**

**Room:** Grand Foyer

3:30–4 pm

**LECTURE 30 MINUTES**

**L01A:** Facilitating Full-Spectrum of Care Between a Homeless Shelter, Family Medicine Residency and a Tertiary Medical Center

Dale Agner, MD

**Room:** Grand Suite 2

**L02A:** Turn Your QI Projects Into ABFM Maintenance of Certification Credit and Scholarly Production—for Your Entire Faculty!

Glenn Seela, BA; David Satin, MD; Jordan Marmet, MD

**Room:** Salon E

**L03A:** Is the Doctor's Panel Open? Panel Management in Age of Focus on Provider Burnout in a Large Academic Clinic

Karen Halpert, MD; Rita Lahlou, MD, MPH; Amy Prentice, LCSW, MSW; Ashley Rietz, MD

**Room:** Gateway 1

## Monday, 09/11/2023

3:30–4 pm

LECTURE 30 MINUTES

**L04A:** Resident Patient Panels and Reassignments: How One Program Meets the New ACGME Requirements

Timothy Heilmann, MD, MHA; Luan Pham

**Room:** Gateway 5

3:30–4:30 pm

SEMINAR 60 MINUTES

**S01:** A Changing World: Working through Climate Change and Health

Brooke Ersland, MD

**Room:** Gateway 3

**S02:** Artificial Intelligence and Medicine

Nipa Shah, MD, FAAFP

**Room:** Gateway 4

**S03:** Resident Continuity Panels From Theory to Practice

Mark Shaffer, MD; Jamee Steen, MD; Keisha Butler, MHA; Anthony Miles Scott, DO;

Stephen Carek, MD, CAQSM; Christine Gamble, MD

**Room:** Salon F

**S04:** Practical Tips to Improve Virtual Care for Substance Use Disorders

Kento Sonoda, MD, AAHIVS; Amanda Hilmer, MD

**Room:** Grand Suite 1

**S05:** The Myth of "Wellness" in Medicine: A Journey Into Physician Wellbeing.

Sarah Baden, MD, MA

**Room:** Salon G

**S06:** Basic Training in Quality Improvement Methods

Jenny Wang, MD; Joseph Teel, MD; John Bachman, MD

**Room:** Gateway 2

## Monday, 09/11/2023

4–4:30 pm

LECTURE 30 MINUTES

**L01B:** Practicing Family Medicine Where the Patient Lives—Working With Those Experiencing Homelessness

Tochi Iroku-Malize, MD, MBA, MPH, FAAFP; Aditya Bissoonauth, CHES, MBA, MPH, MHP, MBA, CHES, PMP; Sarita Khanijo, MD; Amanda O'Connell, BA; Sara Siddiqui; Neubert Philippe, MD; Keasha Guerrier, MD

**Room:** *Grand Suite 2*

**L02B:** The Future of QI is Behavioral Economics: Hassle Costs, Choice Architecture and Nudge Science

David Satin, MD; Ezra Golberstein

**Room:** *Salon E*

**L03B:** Assessment of Staff Burnout and an Intervention to Create a Supportive Environment in an Outpatient Clinic

Sahoko Little, MD, PhD; Christine Medaugh, MD

**Room:** *Gateway 1*

**L04B:** Population Health Management in Practice With Longitudinal Medical Student Patient Panels

Erin Delaney, MD; Jill Marsh, MD

**Room:** *Gateway 5*

4:45–6 pm

POSTER COMPLETED PROJECT

**Room:** *Arch View Ballroom*

**P02:** Comorbid Substance Use Disorders Amongst Patients With Alcohol Use Disorder in a Family Practice Setting

Genevieve Verrastro, MD

**P03:** Building a Multidisciplinary Team at the Local Primary Care Level: Can It Improve Management of Chronic Pain?

Marisa Kostiuk, PhD; Erik Kramer, DO, MPH; Lauren Tolle, PhD

**P04:** Longitudinal Program Improves Confidence in Telehealth Delivery Among Medical Students

Jill Marsh, MD; Erin Delaney, MD

**P05:** Addressing Care Gaps at Acute Office Visits as Standard Work: Impact on Colon and Breast Cancer Screening Rates

Mark Berg, MD; Megan He, MD

**P06:** Increasing Annual Wellness Visits in a Residency Clinic

Michael Malone, MD; Marcus Oliver, DO, BS

## Monday, 09/11/2023

4:45–6 pm

### POSTER COMPLETED PROJECT

*Room: Arch View Ballroom*

**P07:** Risk and Predictors of Suicide Among Patients With Breast Cancer in United States  
Esha Sharma, MD, MPH, MPH; Rebecca Bittenbinder, MD

**P08:** Clinic Level Assessment of Best Practices to Increase HPV Vaccinations in Primary Care  
Yen-Chi Le; Hannah Reygaerts, MPH; Isaac Mancillas; Talhatou Diallo; Linh Nguyen, PhD, MS;  
Kathleen Hanley, CHES, DrPH; Todd Johnson, PhD; Tong Han Chung, PhD, MPH;  
Olasunkanmi Adeyinka, MD

**P09:** Weight Monitoring for Low-Risk Newborns: A Quality Improvement Project  
Bryce Ringwald, MD

**P10:** Reducing Barriers to Timely Screening and Referrals for Patients With Diabetic Retinopathy via a  
PI/Educational Intervention  
Patrice Lazure, MSc; Amy Zack, MD

**P11:** Patient Portal Reminders to Complete Home FIT Kits Significantly Increase Return Rate in Patients With  
Open Orders  
Emma DiLamore, BA

**P12:** Implemented Team-Based Rooming to Optimize the Clinic Workflow  
Kendra Sawyers, BA

**P13:** QI Paper Purge  
Emma Clardy

**P14:** Integrating CME Within the Clinical Practice in a Community Clinic  
Sanjana Bhattarai, MD, FAAFP; Kamna Bansal, MD

**P15:** Impact on Glycemic Control in Diabetic Patient Population by Improving Provider Prescribing Practice  
Hammad Mahmood, MD; Misba Lateef, MD; Anees Fatima; Janie Anders

**P16:** Improving Pneumococcal Vaccine in Diabetics in Community Clinic  
Bharat Joshi, MD, FAAFP; Sanjana Bhattarai, MD, FAAFP

4:45–6 pm

### POSTER WORK IN PROGRESS

*Room: Arch View Ballroom*

**PW01:** Optimizing Screening for Osteoporosis in Elderly Female Populations in Community Clinic  
Bharat Joshi, MD, FAAFP; Sanjana Bhattarai, MD, FAAFP

**PW02:** The FM Tune Up Project: A Collaborative Update on Primary Care Screening Guidelines  
Stephanie Vistnes, BA

## Monday, 09/11/2023

4:45–6 pm

### POSTER WORK IN PROGRESS

*Room: Arch View Ballroom*

**PW03:** Drug Screening in Cases of Altered Mental Status in an Underserved Area Community Hospital  
Lovedhi Aggarwal, MD, FAAFP; Nisha Ghayalod, MD; havisha gadepalli

**PW04:** Implementation of Standardized Developmental Screen Through Use of the Ages-and-Stages Questionnaire (ASQ)  
Theresa Yurkonis, DO

**PW05:** The Effect of Retinal View Camera in Primary Care Settings on the Screening Rates of Diabetic Retinopathy  
Sokkha Hak, DO

**PW06:** Ambulatory Root Cause Analysis of Insufficient Pap Results in Our Residency Practice  
Kostas Demertzis, MD; Michelle Taylor, MD, FAAFP

**PW07:** Adult ADHD Diagnosis in a Family Medicine Residency Program  
Gregory Dukinfield, MD; Zachary Merten, MD; Christine Morley, MD

**PW08:** Examining Experiences With a Clinician-Led, Patient Scheduling Process  
Surekha Appikatla, MPH; Ebony Whisenant, MD; Joy Lewis, DO, PhD; Eboni Anderson, DHEd, MA, MEd, MSW; Dane Nimako, MD

**PW09:** Reducing Disparities in Access to Hepatitis C Care Through a Primary Care Treatment Program  
Morgan Rhodes, PharmD; Curt Elliott, MD; Matthew Nodelman, MD; Katherine Gregory

**PW10:** Understanding Barriers to HPV Vaccines in Adolescence Patients  
Jodi-Ann Charlton, MD

**PW11:** Development of a Colonoscopy Training Program in Family Medicine Residency  
Carl Bryce, MD

**PW12:** Utilization of Resident Quality Scorecards and Administrative Time to Teach Panel Management  
Anthony Miles Scott, DO; Mark Shaffer, MD; Kylie Whittle, MD; Matthew Nodelman, MD

**PW13:** Eliminating Barriers to Contraception Through Continuing Education and Implementation of Subcutaneous DMPA for At-Home Use  
Chase Clark; Jennifer Karlin, MD, PhD, MA; Paula Rangel

**PW14:** Sustaining Improvements in Chronic Disease Management With a Multidisciplinary Team  
Shruti Varadarajan, MD, FAAFP; Nichole Rosette, DNP, FNP; Cassandra Shipman-Wadley, APRN, FNP, MSN; Christina Okusanya, DNP

**PW15:** Improving Diabetes Care Coordination by Understanding Primary Care Providers' Comprehension of Eye Examination Notes  
Fritz Gerald Kalaw, MD

## Monday, 09/11/2023

4:45–6 pm

### POSTER WORK IN PROGRESS

*Room: Arch View Ballroom*

**PW16:** Talk to Me (Háblame) – Creating an Audio Visual Tool for Diverse Patients  
Tochi Iroku-Malize, MD, MBA, MPH, FAAFP; Nicolas Hernandez; Sara Siddiqui; Aditya Bissoonauth, CHES, MBA, MPH, MHP, MBA, CHES, PMP; Aldo Alleva; Amanda O'Connell, BA; Margaret Donat, MD; Lisa Schoenberger, DO; Filipa Corbo; Keasha Guerrier, MD

**PW17:** Using Best Practice Advisory to Improve HCC Re-Documentation in a Community Residency Clinic  
Navaneeth Kumar, MD; Kristina Diaz, MD, FAAFP

**PW18:** SEE-Diabetes, Patient-Centered Diabetes Self-Management Educational Decision Aid:  
Content Validation  
Ploypun Narindrarangkura, MD, MS; Siroj Dejhansathit, MD

**PW19:** Let's Talk About Wellness: Development of a Standardized Pre-Visit Planning Model for Medicare Annual Wellness Visits  
Michael Partin, MD; Jay Kadhiwala, MD, MBA

**PW20:** Caring for Pediatric Patients: Policy Changes to Reduce Uncertainty and Increase Confidence  
Luke Ernstberger, MD; Carolyn Shue, PhD; Elizabeth Edwards, MD

**PW21:** Improving Durable Medical Equipment Processes in a Family Medicine Residency Program  
Amia Yamane, MD; Angela Stallworth, MD; Abid Ali, MD; Vikas Gupta, MD

**PW23:** Just in the Nicotime  
Brittanee Samuelson, MD

**PW24:** Increasing Utilization of Patient Portal- 'MyChart' in a Family Medicine Clinic  
Sudeshna Dutta, MBBS; Sahil Mullick, MD, FAAFP, FAAFP

**PW25:** A Sense of Community: Tailoring Quality Improvement Initiatives to the Health Needs of the Local Population  
Keisha Butler, MHA; Morgan Rhodes, PharmD

**PW27:** Integrating Addiction Medicine Training Into a Family Medicine Residency Program in Kalamazoo, Michigan  
Saima Khan; Amarpal Dhaliwal, MD; Kristi VanDerKolk, MD, FAAFP

**PW29:** Increasing Access to Care, Education and Quality Improvement at the B.E.S.T. Health Care Center  
Aditya Bissoonauth, CHES, MBA, MPH, MHP, MBA, CHES, PMP; Aldo Alleva; Sara Siddiqui; Amanda O'Connell, BA; Swathi Sridevan; Keasha Guerrier, MD

**PW30:** Improving Well-Being Resource Awareness and Engagement in the UME Setting: Care 4U at USU Initiative  
Elyse Pierre, MD, FAAFP

## Monday, 09/11/2023

4:45–6 pm

### POSTER WORK IN PROGRESS

*Room: Arch View Ballroom*

**PW31:** Implementing a Vaccine Education Program to Reduce Vaccine Administration Errors  
Angela Debo, DO

**PW32:** Efficacy of CBT for Depression and Anxiety Treatment for Geriatric Patients in a Family Medicine Residency Practice  
Jillian Atherton, EdD, LPC; Tiffany Chen, DO

**PW33:** Utilizing Outreach and Blood Pressure Monitoring to Improve Hypertension Control  
Kianna Lawrence, MA; Ashley Rietz, MD; Dana Neutze, MD, PhD

**PW34:** Exploring Clinician Attitudes, Knowledge and Practices Related to Contraception Counseling and Prescribing  
Surekha Appikatla, MPH; Ebony Whisenant, MD; Joy Lewis, DO, PhD; Eboni Anderson, DHEd, MA, MEd, MSW; Colette Oesterle

**PW35:** Improving Care of Pediatric Patients With Overweight or Obesity  
Surekha Appikatla, MPH; Ebony Whisenant, MD; Joy Lewis, DO, PhD; Eboni Anderson, DHEd, MA, MEd, MSW; Manju Thomas

**PW36:** Improving Postpartum No-Show Rates in a Family Medicine Community Clinic  
Crystal Nwagwu, MD; Rashmi Rode, MD, FAAFP

**PW37:** Increasing the Utilization of Interpreter Services for Patients with Limited English Proficiency on a Labor and Delivery Unit  
Elizabeth Kane, MD; Graciela Cando, MD

**PW38:** Sticking to the Script: Using the EMR to Track Adherence to Prenatal Guidelines in an FM Residency Practice  
Lisa Fleischer, MD

**PW40:** Let's Talk About IMPLICIT: A Novel Model for Providing Interconception Maternal Care in Family Medicine Clinics  
Jay Kadhiwala, MD, MBA

**PW41:** Does Increasing the Use of Elective Labor Induction in Multiparous Term Singleton Vertex Pregnancy Affect Cesarean Delivery?  
James Nicholson, MD, MSCE; Gabrielle Frenkel

**PW42:** Increase Electronic Health Record Efficiency Through Quick Order Labs  
Sameera Davuluri, MD; Erin Delaney, MD

## Monday, 09/11/2023

4:45–6 pm

### STUDENT AND RESIDENT POSTER

*Room: Arch View Ballroom*

**PSR01:** Approach to Increasing Hepatocellular Carcinoma Screening  
Bailey Curran, DO

**PSR02:** Improving Diabetic Retinopathy Screening Practices With QI Methodology in Family Medicine Offices  
Rea Isaac

**PSR03:** Inpatient Pass-Off Checklist to Improve Supervision and Patient Safety During Inpatient Experience for Family Medicine Intern  
Soojin Kim, MD; Elise Blaseg; Dae Hyun Kim, PhD; Melanie Dance, MD

**PSR04:** Fluoride Varnish Implementation and Its Opportunity to Improve Overall Health for Pediatric Patients and Their Family Members  
Soojin Kim, MD; Melanie Dance, MD

**PSR05:** Resident QI Project to Improve Control of Pediatric Asthma  
Halden Nielsen, DO; Nathaniel Miller, MD; Katherine Schupack, DO

**PSR06:** Resident Quality Improvement Project: Taking a "Dump" on Colorectal Cancer  
Eric Leveille, MD, MPH; Nathaniel Miller, MD

**PSR07:** Call or Text: Comparing Performance Improvement Modalities in Breast Cancer Screening  
Tajwar Taher, MD; Apurva Mallampati; Hassan Shahbaz, MD; Sanna Mohammad; Donna Kaminski, DO, FAAFP, MPH

**PSR08:** Reducing Clinic Cycle Times in BronxCare Family Medicine Clinics  
Anil Kumar Gogineni, MD; Oluwatoyin Moyebi

**PSR09:** Increasing Abdominal Aortic Aneurysm Screening Among Male Smoking Population  
Liyao Yao, MD; Aysha Azam, DO; Donna Kaminski, DO, FAAFP, MPH; Arpan Garg; Kartik Pottepalem

**PSR10:** Hypertension in the Outpatient Family Medicine Setting  
Franceska Maxwell

**PSR11:** Implementing Use and Documentation of the Asthma Control Test at a Family Medicine Practice  
Chelsea Benedict, BA; Mark Shaffer, MD; Breanna Tindal

**PSR12:** Hospital Transitions of Care for Adult Patients: A Quality Improvement Project  
Juliana Meireles, PhD; Simone Bigelow, DO; Melissa Gerald, DO, MBA; Jocelyn Gray

**PSR13:** Do You Have a Minute to Talk About Your Experience?  
Madison Pruitt, DO

## Monday, 09/11/2023

4:45–6 pm

### STUDENT AND RESIDENT POSTER

*Room: Arch View Ballroom*

**PSR14:** Physician-Led Smoking Cessation Intervention in a Community-Based Family Medicine Clinic  
Rahul Iyengar, MD, MHA; Chelsea Lin, MD

**PSR15:** Improving Breast Cancer Screening Rates Through Interdisciplinary Teamwork in a Resident Clinic Setting  
Anna Sophia Fields; Erinn Pemberton, MD; Natasha Desai; Laura Armstrong, MD; Geraldine Gossard, MD

**PSR16:** Improving Contraceptive Access: A Quality Improvement Project  
Juliana Meireles, PhD; Livia Yumi Maruoka Nishi; Jennifer Weakley, MD; Helga Skaftason, MD, MPH; Palak Krushiker; Simone Bigelow, DO

**PSR17:** Improving Family Medicine Residents' Knowledge and Application of Medical Billing  
Chelsea Mendonca, MD; Brendon Martin, MD; Mike Ren, MD; Rashmi Rode, MD, FAAFP; William Holmes

**PSR18:** Increasing Family Medicine Resident Familiarity and Comfortability with Obstetrical Care  
Chelsea Mendonca, MD; Crystal Nwagwu, MD; Lisa Danek, MD, MBA; Christina Babu; Rashmi Rode, MD, FAAFP; Anjali Aggarwal, MD; Shruti Varadarajan, MD, FAAFP

**PSR19:** Improving Resident Clinic Efficiency (How to Not Work When We're Not Supposed to Be Working)  
Katherine Putnam, MD, MPH; Sydney Landreth, MD; Alexander Conway, MD, MPH; Shelby Feliciano, DO; Sara Shimanek; Erika Bennett, MD; Michelle Scheurich, MD, MSW; Jacqueline Parilla

4:45–6 pm

### RECEPTION

*Room: Arch View Ballroom*

7 pm

DINE AROUNDS (Meet at STFM Registration Desk at 6:45)

## Tuesday, 09/12/2023

7 am–4:30 pm

### REGISTRATION

*Room: Grand Foyer*

7:30–8:30 am

### SCHOLARLY TOPIC ROUNDTABLE DISCUSSION

**B01:** It Costs How Much? Building a Curriculum to Navigate the Uninsured Patient

Alexa Courtney, DO; Andrew James, DO; Sarah Brines, DO

*Room: Grand Ballroom A-D*

**B02:** Flexible Work in Primary Care as a Wellness Initiative

Jennifer Lee, MD; Joseph Teel, MD; Jenny Wang, MD; Laura Kurash, MD

*Room: Grand Ballroom A-D*

**B03:** Teaming: A Verb

Ariel Hoffman, MD

*Room: Grand Ballroom A-D*

**B04:** Leadership, Advocacy and Medicine: The Family Physician Leaders of the Future

Seetha Venkateswaran, MD; Nicholas D'Angelo, MD

*Room: Grand Ballroom A-D*

**B05:** Spatial Inequalities in Mental Health Provider Rate Affecting Drug Overdose Deaths in Missouri

Esha Sharma, MD, MPH, MPH

*Room: Grand Ballroom A-D*

**B06:** Reforming Resident Staffed Inpatient Family Medicine Service to Reduce Resident Burnout

Alexander Zweig, MD, MSAM; Colbert Nelson, DO, MPH

*Room: Grand Ballroom A-D*

**B07:** M and M in a Just Culture Environment

Mark Shaffer, MD; Anthony Miles Scott, DO; Stephen Carek, MD, CAQSM; Lopa Bhansaly, DO;

Christine Gamble, MD

*Room: Grand Ballroom A-D*

**B08:** Improvement of Patient Care, Clinic Efficiency and Provider Satisfaction

Ksenia Blinnikova, MD; Erin Delaney, MD

*Room: Grand Ballroom A-D*

**B09:** Spirometry Implementation Using 5 P's to Address Bias in Results Interpretation

Mark Berg, MD; Kaitlan Vossen, MD; Anam Hasan; Darin Brink, MD

*Room: Grand Ballroom A-D*

**B10:** Residency Panel Size in the Era of Team-Based Care: How Much is Too Much?

Stephanie Miller, MD

*Room: Grand Ballroom A-D*

## Tuesday, 09/12/2023

7:30–8:30 am

### SCHOLARLY TOPIC ROUNDTABLE DISCUSSION

**B11:** Does QI Work Weigh in as Much as a Publication? The ABC of Making QI Count

Shruti Varadarajan, MD, FAAFP

**Room:** Grand Ballroom A-D

8:45–9:15 am

### LECTURE 30 MINUTES

**L05A:** Enhancing Continuous Glucose Monitoring Knowledge and Confidence Among Faculty, Residents, and Healthcare Teams

Ashley Higbea, PharmD, PharmD; Matthew Belisle, PharmD, BCACP; Christine Liu, MD; Luiz Santos

**Room:** Grand Suite 2

**L07A:** Innovative Approaches for Management of Diabetes in Rural Primary Care Clinic

Esha Sharma, MD, MPH, MPH; Teri O'Neal, MD; Stephen Hill, PharmD; Sonia Garner, RN, CDE; Shivlal Pandey, MD

**Room:** Grand Suite 1

**L08A:** Medical Moms

Tina Bernard, EdD

**Room:** Salon G

8:45–9:45 am

### SEMINAR 60 MINUTES

**S07:** Super-Size Me-Using QI to Expand Our Food Is Health Program to Serve Patients With Food Insecurity and Gestational Diabetes

Joseph Ginty, MD, FAAFP; Allison Gase, DO

**Room:** Gateway 3

**S08:** Development of a State-Wide IPE Heathy Aging Initiative at UW Madison Center for Interprofessional Practice and Education

Susan Wenker, PhD, MS; Hossein Khalili, PhD, FNAP

**Room:** Salon E

**S09:** Plot the Dots

John Bachman, MD

**Room:** Gateway 2

**S10:** Bridge Care Plan Program – Supporting Patients and Clinicians During Staffing Shortages

Sarah Coles, MD

**Room:** Gateway 4

**S11:** Collaborative Care for Co-Occurring Disorders in Public-Sector, Family Medicine Settings

Katherine Watkins, MD, MSHS; John Bettler, MD, FAAFP

**Room:** Gateway 1

## Tuesday, 09/12/2023

8:45–9:45 am

SEMINAR 60 MINUTES

**S28:** A Match Made in Heaven: Examining the Marriage Between Medicine and Behavioral Health in Integrated Settings

Melissa Abuel

**Room:** Gateway 5

9:15–9:45 am

LECTURE 30 MINUTES

**L05B:** Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus

John Waits, FAAFP; Jacquelyn Palmer, NP

**Room:** Grand Suite 2

**L06B:** A Journey Toward an Antiracist Department: Advocating for Protected Time, Resources and Scholarship

Tiffany Ho, MD, FAAFP, MPH; ANDREW CURTIN; Jessica Jones, MD, MSPH; Darin Ryujin, MPAS, MS; Eliza Taylor, MPH; Laura Moreno, MD; Sarah Gerrish, MD

**Room:** Salon F

**L08B:** Let Me Tell You a Story: Narrative Medicine as a Tool to Foster Impactful Conversations Around Hereditary Cancer in Women

Susanna Evans, MD, FAAFP; Scott Allen, MS

**Room:** Salon G

**L17B:** Meeting the Metrics Through PDSA Cycles

Danielle Spree, FNP, MSN, RN; Thomas Weida, MD; Jane Weida, MD, FAAFP

**Room:** Grand Suite 1

9:45–10:45 am

POSTER PRESENTATIONS AND REFRESHMENT BREAK (See pages 3-9)

**Room:** Arch View Ballroom/ Foyer

11–11:30 am

LECTURE 30 MINUTES

**L09A:** A Standard Operating Procedure Empowers Team Members to Respond to Patient-Initiated Requests With Less Clinician Input

John Petrilli, MD

**Room:** Gateway 3

**L10A:** Ten Most Published Topics in QI – And Their Moral Significance Post-COVID

David Satin, MD; Maurice Hicks; Alexander Conway, MD, MPH

**Room:** Gateway 5

## Tuesday, 09/12/2023

11–11:30 am

### LECTURE 30 MINUTES

**L11A:** EHR In-Basket Cross Coverage via 50% Clinical APP Partners: A Financially Feasible Model to Reduce Burnout

Aimee English, MD, BA, BS; Miriam Lindrooth; Emily Lines

**Room:** Gateway 4

**L12A:** Targeted Lactation Consultations to Increase Breastfeeding Rate: A Hospital System-Wide Quality Improvement Project

Erin Smith, MD; Angela Stallworth, MD; Patricia Hughes

**Room:** Grand Suite 2

**L13A:** Impact of Clinic First Implementation on Resident Burnout, Well Being, Leadership, Learners' Perceptions and Team Dynamics

Payton Bloomer, MD, MPH

**Room:** Salon G

**L14B:** Voter-Integration of Voter Registration Into Family Medicine Practice to Address Social Determinants of Health (SDoH)

Wade Rankin, DO, CAQSM; Anna Peyton, DO; Carlos Rubiano, MD

**Room:** Gateway 1

**L16A:** Pre-Op Assessment: APSO Note Template and Clinical Decision Support Tools for Better Quality and User X

Alicia Jacobs, MD, FAAFP; Sean Maloney, MD

**Room:** Salon F

**L17A:** Increase in Completed Medicare Annual Wellness Visits by Implementing Quality Improvement Scheduling Process

Kathleen Wong; Danielle Barnett-Trapp, DO

**Room:** Salon E

**L18A:** Improving Patient Care and Enhancing Quality With Transitional Care Management (TCM) in a Residency Program

Kashiff Muneer, MD; Vikas Gupta, MD

**Room:** Grand Suite 1

11:30 am–12 pm

### LECTURE 30 MINUTES

**L09B:** Skills Before Pills: An Innovative Shared Medical Appointment

Whitney Calkins, MD

**Room:** Gateway 3

**L10B:** Writing to Disseminate Practice Innovations in the Annals of Family Medicine

Sebastian Tong, MD, MPH; Andrew Pasternak, MD, MS

**Room:** Gateway 5

## Tuesday, 09/12/2023

11:30 am–12 pm

### LECTURE 30 MINUTES

**L11B:** Utilizing MyChart Message Visit Billing and Provider Template Reorganization to Address Provider Burnout

Elizabeth Shih, MD; Johanna Warren, MD; Anthony Cheng, MD; Hetal Choksi, MD

**Room:** Gateway 4

**L12B:** Perinatal RN Care Manager for Birthing Persons and Their Families at a Family Medicine Residency Clinic

Dawn Pruett, MD

**Room:** Grand Suite 2

**L13B:** Building Resident Wellness With Minutes

Samir Elias, MD, MPH; Donna Kaminski, DO, FAAFP, MPH; Stephen Joseph, DO; Tyra White, MD, MA; Lalitha Hansch, MD; Melanie Bernardes, MD, MS; Dubem Anumba, MD; Sunu Alexander, MD; Andrew Salinas; Anjuli Singh

**Room:** Salon G

**L15B:** Passing Quality Metrics in Academic Primary Care: Pipe Dream or Are We Bad Doctors?

Karen Halpert, MD; Amy Prentice, LCSW, MSW

**Room:** Gateway 2

**L16B:** Organizing the Team to Complete Patient Centered Medical Home Certification

Thomas Weida, MD; Jane Weida, MD, FAAFP; Lacey Guin, RN; Danielle Spree, FNP, MSN, RN

**Room:** Salon F

**L18B:** Improving Early Discharges From a Family Medicine Inpatient Service: A Resident-Led, Longitudinal Quality Improvement Project

Chelsea Daniels, MD; Wesley Roten; Adam Zolotor, MD, DrPH; Ashley Rietz, MD

**Room:** Grand Suite 1

12:15–1:45 pm

### GENERAL SESSION LUNCHEON

Moving Anti-Racism Forward: Making a Difference in Healthcare Delivery

Leon McCrea II, MD, MPH, Drexel University

**Room:** Grand Ballroom A-D

2–2:30 pm

### LECTURE 30 MINUTES

**L19A:** Does Home Blood Pressure Monitoring Improve Hypertension Treatment

Cecilia Baradhi Garduno, DO; Akanksha Kapoor-Bhatt, DO; Keona Cross, MD; Madison Mitchell, MD, BS

**Room:** Gateway 1

**L20A:** Early Pregnancy Dating Clinic Implementation at Woodwinds Family Medicine Residency Clinic

Allison Newman, MD; Mark Berg, MD; Allison Venzon, MD; Kathryn George

**Room:** Grand Suite 1

## Tuesday, 09/12/2023

2–2:30 pm

LECTURE 30 MINUTES

**L21A:** Best Practices for Engaging Patients Around Behavior Change Using a Successful Case Study Approach

Gretchen Holmes, PhD

**Room:** Salon G

**L22A:** Health Outcomes and System Impacts of Clinic High Utilizers

Christopher Davis, MD, MPH; Michael Partin, MD

**Room:** Salon E

**L23A:** Practice Improvement in Pediatric Care in an Academic Family Medicine Clinic Using Standardization and Team-Based Care

Mary Rose Puthiyamadam

**Room:** Grand Suite 2

2–3 pm

SEMINAR 60 MINUTES

**S13:** From Clinic-to-Conference: Elements of Effective QI Implementation and Dissemination

Melissa Abuel; Miriam Chan, CDE, MHA, PharmD, CPHQ, CPPS; Irene Gutierrez, MD, MPH; Alicia Jacobs, MD, FAAFP; Payam Sazegar, MD

**Room:** Salon F

**S14:** SDOH Collection, Measurement & Intervention: The 5 Ws +How Workshop

David Satin, MD; Maurice Hicks; Alexander Conway, MD, MPH; Jennifer Leiser, MD

**Room:** Gateway 3

**S15:** Increase Revenue by Capturing E&M Coding

Thomas Weida, MD; Jane Weida, MD, FAAFP

**Room:** Gateway 2

**S16:** It's Time to Train Family Physicians as First Responders Against Human Trafficking in Rural United States

Esha Sharma, MD, MPH, MPA; Mary Olowere, MD; Stacy Schaffer, MPA

**Room:** Gateway 5

**S17:** Implementing Remote Patient Monitoring for Diabetes and Hypertension at a Family Medicine Residency Clinic

Anthony Miles Scott, DO; Morgan Rhodes, PharmD; Matthew Nodelman, MD

**Room:** Grand Suite 3

**S18:** Have the Conversation: Improve Clinician and Patient Engagement in Advance Care Planning

Julia Lubsen, MD

**Room:** Gateway 4

## Tuesday, 09/12/2023

2–3 pm

### SEMINAR 60 MINUTES

**L19B:** Implementing a Walk-in Contraceptive Clinic in a Family Medicine Residency to Improve Access to Contraception

Samone Franzese, MD, MPH

**Room:** Gateway 1

**L20B:** Standardized Behavioral Health Intervention as Routine Part of Prenatal Care

Robert Crouch, DO; India King, PsyD

**Room:** Grand Suite 1

**L21B:** Putting PEP (Positive Experience Program) in Your Depressed Elderly Patient's Life: How to Implement in Your Practice

Nancy Morioka-Douglas, MD, MPH

**Room:** Salon G

**L22B:** It's the Journey AND the Destination: Embedding Equity Into Family Medicine Clinic Operations

Heather Bleacher, MD, MPH

**Room:** Salon E

**L23B:** Residency Initiated School-Based Health Center's Role in K-12 Vaccine Compliance: Using QI to Streamline the Consent Process

Hannah Palme, BS, OMS; Madison Kaser; Rebecca Grant, MD; Amir Dada

**Room:** Grand Suite 2

3–3:30 pm

### REFRESHMENT BREAK

**Room:** Grand Foyer

3:30–4 pm

### LECTURE 30 MINUTES

**L07B:** The Impact of Interprofessional Collaboration in Patients With Diabetes and Health Disparities

Antonia Carbone, PharmD

**Room:** Grand Suite 3

**L24A:** Mass Evolution From Classical P4P to Contemporary VBP in US Healthcare

HUNTER CANTRELL; David Satin, MD; Alexander Conway, MD, MPH; Maurice Hicks

**Room:** Salon F

**L26A:** Impact of the CMS's 2021 Outpatient Evaluation and Management Coding Guidelines on Family Medicine Residency

Thomas Weida, MD; Daniela Monroy

**Room:** Gateway 1

## Tuesday, 09/12/2023

3:30–4 pm

LECTURE 30 MINUTES

**L27A:** Health and Social Care Integration: Aligning Educational and Organizational Change

Victoria Gorski, MD, FAAFP

**Room:** Salon G

**L28A:** Integration of the Care for Patients With Opioid Use Disorder Into a Family Medicine Residency Clinic  
Kylie Whittle, MD; Matthew Nodelman, MD; Morgan Rhodes, PharmD; Lawrence Bean, PharmD

**Room:** Grand Suite 1

3:30–4:30 pm

SEMINAR 60 MINUTES

**S12:** Ten-Step Program for Quality Improvement Projects in Family Medicine Residencies

Jeffrey Quinlan, MD, FAAFP; Corey Lyon, DO, FAAFP; Paul Crawford, MD, FAAFP

**Room:** Gateway 2

**S19:** Strategies for Changing the Professional Culture of Medical Training and Health Systems to Normalize Mental Health Treatment

Melissa Abuel; Terri Wall, PhD; Timothy Riley, MD

**Room:** Salon E

**S20:** Teaching Residents Population Health to Succeed in a Value-Based Care Environment

Melissa Jefferis, MD, FAAFP; Joseph Ginty, MD, FAAFP

**Room:** Gateway 3

**S21:** Improving Hypertension Metrics Through Patient Portal Outreach

Caroline Barrett, MD; Hetal Choksi, MD

**Room:** Gateway 5

**S22:** SEE Diabetes, A Patient-Centered Diabetes Self-Management Education and Support for Older Adults

Margaret Day, MD, MSPH; Min Kim, PhD; Suzanne Boren, PhD; Ploypun Narindrangkura, MD, MS;

Siroj Dejhansathit, MD

**Room:** Grand Suite 2

**S23:** Patient Dismissals in Family Medicine: Development of a Health-Equity Focused Approach

Traci Terrance, LCSW; Colleen Fogarty, MD, MSc, FAAFP; Elizabeth Naumburg, MD;

Mechelle Sanders, PhD

**Room:** Gateway 4

## Tuesday, 09/12/2023

4–4:30 pm

LECTURE 30 MINUTES

**L24B:** 21st Century Cures Act: Patient Perceptions on Open Information Sharing in Vermont Primary Care Clinics

Jared Stone, BS; Anthony Quach

**Room:** Salon F

**L25B:** Practice Management Curriculum for FM Residents: A Longitudinal Approach

Cassiopeia Roychowdhury, MD

**Room:** Grand Suite 3

**L26B:** Clinic First Culture: How It May Have Protected Residents' Clinic Experience Amidst Uncertain, Chaotic Times

Jennifer Budd, DO

**Room:** Gateway 1

**L27B:** How Addressing Organizational Health Literacy Improves Patient and Physician Experience

Mayra Perez, DO; Ramon Cancino, MD, MBA, MS, FAAFP

**Room:** Salon G

**L28B:** Opioid Prescribing in a Residency Practice: Setting Expectations for Patients and Prescribers

Jennifer Roper, MD; Julianne Kirk, BSc, PharmD, CDCES, BCPS; Ann Barham, MD; Keli Jones, MD

**Room:** Grand Suite 1

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## Wednesday, 09/13/2023

7–11 am

REGISTRATION

**Room:** Grand Foyer

7:30–8:30 am

NETWORKING BREAKFAST

**Room:** Grand Ballroom A-D

COLLABORATIVE MEETINGS

1-POCUS

2-PRACTICE MANAGEMENT

**Room:** Grand Ballroom A-D

## Wednesday, 09/13/2023

8:45–9:15 am

### LECTURE 30 MINUTES

**L29A:** Evaluating and Improving the Care of Transgender Patients in a Family Medicine Residency Clinic in the Appalachian Highlands

Julia Dodd, PhD; Paige McClear; Rachel Schott; Chris Bridges, MD; Joseph Tucciarone, PhD; Ryan Tewell, PharmD, BCACP

**Room:** Salon E

**L30A:** Closing HIV Screening and PrEP Uptake Gap in AAPI Population

Hieu Pham, MD, MSPH, AAHIVS; Ryan Fang, MD

**Room:** Gateway 5

**L31A:** Improving the Patient Experience in a Resident Clinic to Improve Patient Outcomes

Tisha Boston, MD, FAAFP

**Room:** Salon F

**L32A:** Achieving Age-Friendly Care in Primary Care: Interprofessional Collaboration and Creation of a Cognitive Assessment Clinic

Georges Assaf, MD, MPH; Umayya Musharrafieh, MD, Director, Undergraduate Clinical Education

**Room:** Salon G

8:45–9:45 am

### SEMINAR 60 MINUTES

**S24:** HCC Coding: Leading by Learning and Learning to Teach

Daniel McCarter, MD, FAAFP; Faisal Syed, MD

**Room:** Gateway 4

**S25:** Taking the Pain Out of Chronic Opioid Prescribing: A Team-Based Approach

Allison Costello, MD, MBA; Marisa Kostiuik, PhD; Emily Lines; Erik Kramer, DO, MPH; Kathy Cebuhar, MA, LPC; Courtney Legge, PsyD; Heather Cody, FNP; Lauren Tolle, PhD

**Room:** Gateway 1

**S26:** Expanding the Circle of Care: A Model of Integrated, Team-Based, Community-Focused Primary Care

Shannon Perkins, PhD; Maria Schiaffino, MD, FAAFP

**Room:** Gateway 2

**S27:** Transformation Into the ACO REACH Model: Integrating Social Determinants of Health Into Value-Based Care

Marty Player, MD, MS, MSCR; Sean Nelson, MHA; Vanessa Diaz, MD, MS, MS

**Room:** Gateway 3

## Wednesday, 09/13/2023

9:15–9:45 am

### LECTURE 30 MINUTES

**L29B:** Interprofessional Clinic to Improve Access and Education for Gender Affirming Care, Opioid Use Disorder, PrEP, and Hep C

Bari Laskow, MD; India King, PsyD; Glenda Carr, PharmD

**Room:** Salon E

**L30B:** Sexually Transmitted Infection Screening Opt-Out Method and Quality Improvement in a Family Medicine Residency

Jahanvi Kothari, DO, FAAFP; Claire Scheffer, DO, MPH; Angelica Croteau; Brittany Kramer; Rochelle Cockerham, RN

**Room:** Gateway 5

**L31B:** Improving Patient Outcomes Through Panel Management Using Individualized Resident Level Quality Scorecards

Matthew Nodelman, MD; Keisha Butler, MHA; Anthony Miles Scott, DO; Mark Shaffer, MD

**Room:** Salon F

**L32B:** LASERCATS: Lowering A1c Seems Easy, Realistically Could Appreciate Team Support

Katherine Putnam, MD, MPH; Tim Joslin, MD

**Room:** Salon G

9:45–10 am

### TRANSITION BREAK

10–11 am

### GENERAL SESSION

Family Medicine Pride: Is That OK?

Steven Zweig, MD MSPH; University of Missouri

**Room:** Grand Ballroom A-D

1–5:30 pm

### POST CONFERENCE WORKSHOP (Pre-registration required and additional fees apply)

**PR03:** Point of Care Ultrasound Workshop

Ryan Paulus, DO; Hiten Patel, MD, MPH; John Doughton, MD; Matthew Zeitler, MD; Puja Dalal, MD, FAAFP; Natalie Nguyen, DO

**Room:** Linbergh Room